



FOR PSA MEMBERS: **INDUSTRIAL DEVELOPMENT CORPORATION (IDC)**

31-03-2025

## Feedback: Special Bargaining Forum- 27/03/2025

### 180 degrees customer survey

The employer made a presentation (*attached*) to provide an update and to seek input on this matter. This proposed survey seeks to address concerns and gaps that were identified in the previous survey. The PSA noted the presentation and raised concern about the tight deadlines set for the finalisation and approval of the proposed survey, leaving less time available for consultation. Members are encouraged to submit their written input on the proposed survey to [Sibongisenim@idc.co.za](mailto:Sibongisenim@idc.co.za) by **04 April 2025**.

### Withdrawal of benefits

Members were previously informed that the PSA demanded the reinstatement of the benefits (gym and golf membership) that were withdrawn unilaterally and are coming to an end on 31 March 2025. The employer indicated that they are still engaging their principals on the PSA demands and that they are having a scheduled meeting on 31 March 2025 to discuss this matter. The employer committed to responding to the PSA by no later than **15 April 2025**. The PSA noted the employer's response with disappointment and indicated that they reserve the right to explore other avenues to resolve this matter.

Employees who want to join the PSA can visit the PSA's website or contact PSA Provincial Offices.

Reuben Maleka  
GENERAL MANAGER