



INFORMUS

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SERVICE EXCELLENCE

FOR PSA MEMBERS: **NORTH WEST**

08-11-2024

Victory for PSA member in North West

Department of Education

The PSA received a complaint from a member in Makapanstad who did not receive a salary from April 2024. The PSA made it clear to the employer that if it failed to resolve the matter urgently, the PSA would have no alternative but to escalate the matter. After several correspondences and engagements with the employer, the PSA received feedback whereby the employer acknowledged its incorrect conduct. The matter was resolved amicably, and the member was paid the salary retrospectively from April 2024.

Employees who wish to join the PSA can contact Nozi Monaisa on 082 880 8992 / nozi.monaisa@psa.co.za or Patience Mashaba on 082 880 8943 / patience.mashaba@psa.co.za

Reuben Maleka
GENERAL MANAGER