



INFORMUS

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SERVICE EXCELLENCE

FOR PSA MEMBERS: **GENERAL 2/2024**

25-01-2024

Update: *Hi-Q* partnership

Owing to numerous issues arising and raised with regard to *Hi-Q* discounts, of which members were previously informed of in December 2023, it has been decided that the partnership be put on hold until further notice. *Hi-Q* will rework the discount structure with more clarity to ensure that it is clear to franchises and PSA members.

Members will be updated on developments.

The PSA and *Hi-Q* apologise for any inconvenience caused.

Reuben Maleka
GENERAL MANAGER