

FOR PSA MEMBERS: **BORDER MANAGEMENT AUTHORITY - NORTH WEST**

23-05-2023

## Feedback: Skilpadshek and Ramatlabama border posts

Border posts were visited consecutively on 18 and 19 May 2023 to monitor the newly incorporated Border Management Authority (BMA) compliance.

Skilpadshek border post was visited on 18 May 2023 and Ramatlabama border post on 19 May 2023, engaging with employees previously from the Departments of Home Affairs; Agriculture, Land Reform and Rural Development; as Health. The following concerns, amongst others, were raised at these border posts:

- Employees are not paid their overtime allowances that were accumulated with the previous employer, and they were told that the BMA would deal with the outstanding allowances, which employees have doubts whether the BMA will pay.
- The issue of communications at all border posts is a common concern. Having to communicate problems to an answering machine and being told that your matter would be attended to and yet nothing happens, is not acceptable to employees.

On the said dates at the mentioned border posts, there was an organised labour forum consisting of the PSA and two other unions attending to the concerns, frustrations, and uncertainties of employees. These matters will be escalated to the BMA by the forum and feedback will be provided within the shortest reasonable period.

Members will be informed of developments.

GENERAL MANAGER