

Implementation of 24-Hour Service at Matoks Clinic Botlokwa: Capricorn District

The PSA visited Matoks Clinic around Botlokwa in the Capricorn District, in Limpopo on 25 August 2023 as part of service delivery for members. Members are complaining that the Department has identified their institution as one of those that must start operating for with 24 hours.

As previously communicated, the PSA raised the issue of the alleged planned 24-hour service of clinics with the employer during a special Bargaining Council meeting where the employer disputed this. It was, however, established that the employer has already implemented the 24-hour service in other clinics in the Vhembe District. However, the PSA has established that the clinic does not meet the requirements to operate 24-hours as per departmental policy. Members further raised the following challenges as to why the 24-hour operation cannot be implemented:

- No electricity back-up system
- Not enough security guards, the available security guard is without a firearm
- No permanent cleaner available
- No data capturer
- Yard fence is broken
- Shortage of staff as per policy requirement

The PSA has engaged the department regarding their failure to comply with the policy and compromising operational functions. Members working at other institutions are advised to approach the PSA to be assisted to lodge grievances. The PSA will once again approach the South African Nursing Council as the Union is of the view that the implementation of the 24-hour service without adequate human resources, contravenes regulations.

Shop stewards are required to assist members to lodge grievances and submit acknowledged copies to queen.seema@psa.co.za.

Members will be informed of further developments.

Employees who want to join the PSA can contact Lawrence Muvhango at lawrence.muvhango@psa.co.za / 082 880 8995 or Paulina Moloto at paulina.moloto@psa.co.za / 082 880 8957.

GENERAL MANAGER