



# INFORMUS

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SERVICE EXCELLENCE

FOR PSA MEMBERS: **DEPARTMENT OF HOME AFFAIRS (DHA)**

26-05-2023

## Victory for PSA members

### Re-alignment of functions in Department

The PSA received complaints that the Department was busy re-aligning functions without proper consultation with labour. It was reported that it changed the job descriptions and performance agreements of employees at the Contact Center without consultation. Furthermore, the Department unilaterally implemented the transfer of IT Asset employees to the Finance Directorate.

The PSA intervened and demanded that the two decisions be reversed with immediate effect. The PSA insisted that a thorough consultation process must take place at the level of the Departmental Bargaining Chamber. The Department acknowledged the omission and apologised. It further agreed that employees at the Contact Center would continue to use the old performance agreements and job descriptions. IT Asset employees will remain at the IS Branch. The Department indicated that it would consult labour before any re-alignment process is implemented.

Members are requested to report any suspicious activities related to the re-alignment of functions to [peter.mngomezulu@psa.co.za](mailto:peter.mngomezulu@psa.co.za), so that the Department could be taken to task.

Members will be informed of developments.

Employees who want to join the PSA can visit the PSA's website ([www.psa.co.za](http://www.psa.co.za)), send an email to [ask@psa.co.za](mailto:ask@psa.co.za) or contact PSA Provincial Offices.

GENERAL MANAGER